

# Mersey Gateway and Silver Jubilee Bridge statistics

**JULY TO SEPTEMBER 2021**

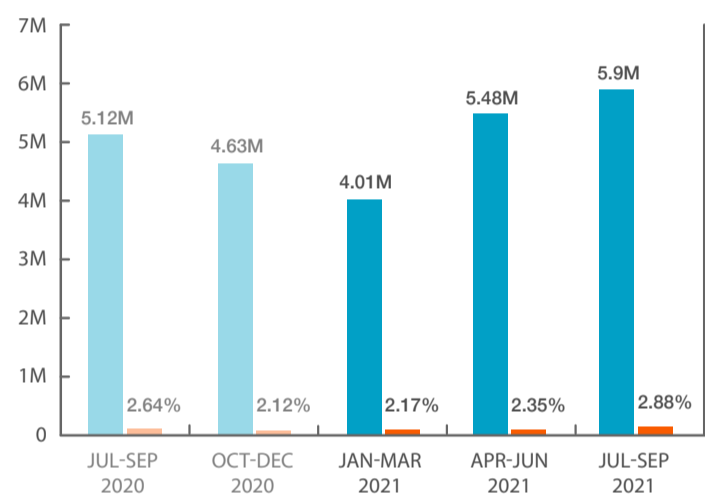
## DURING JULY TO SEPTEMBER 2021:

- **TRAFFIC LEVELS IN SUMMER WERE BACK TO 95% OF PRE-PANDEMIC VOLUMES** – this was the busiest quarter since 2019 and the autumn is expected to see 2 million vehicles a month using the bridges
- **AN AVERAGE OF JUST 9,000 VEHICLES A DAY USE THE SILVER JUBILEE BRIDGE** – far less than the 80,000 vehicles a day it used to carry
- **OVER 97% OF JOURNEYS WERE PAID FOR ON TIME** – the vast majority of people are paying for their journeys by midnight the day after they cross
- **OVER 90% OF PAYMENTS ARE MADE THROUGH DIGITAL OR AUTOMATED CHANNELS** – [www.merseyflow.co.uk](http://www.merseyflow.co.uk), the merseyflow quick pay app and auto top-up options are widely used by customers
- **PCNs REMAIN BELOW HISTORICAL LEVELS FROM 2018/2019** – though they have increased alongside the rise in journey numbers

All revenue, either from tolls/charges or PCNs, contributes towards payment for the Mersey Gateway Bridge. It is not retained by the council or any of its contractors.

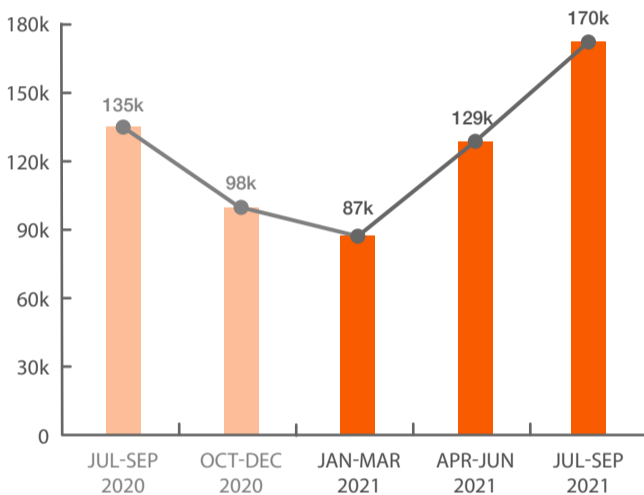
### Journey numbers reach 95% of pre-pandemic levels

#### Total journeys and number of PCNs issued

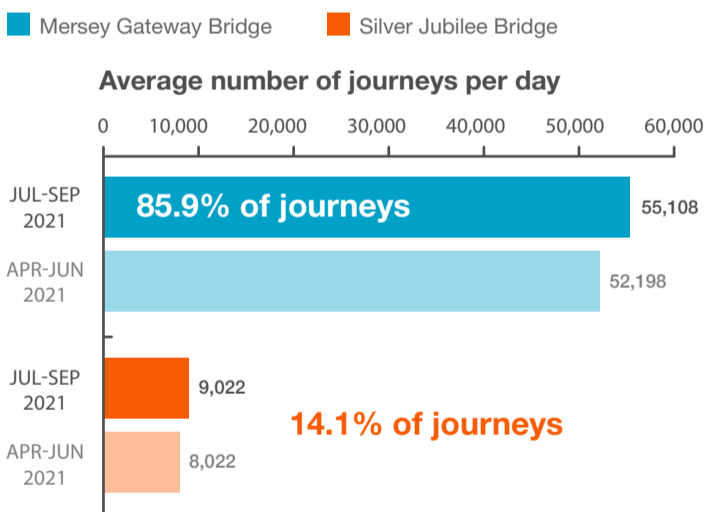


### PCNs increase alongside journey numbers

#### PCNs issued

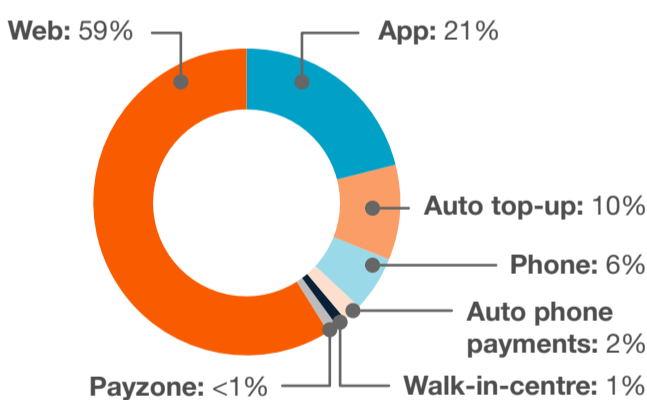


## Bridge usage from July – September 2021



## Payment methods July – September 2021

### Over 90% of payments made via digital or automated channels

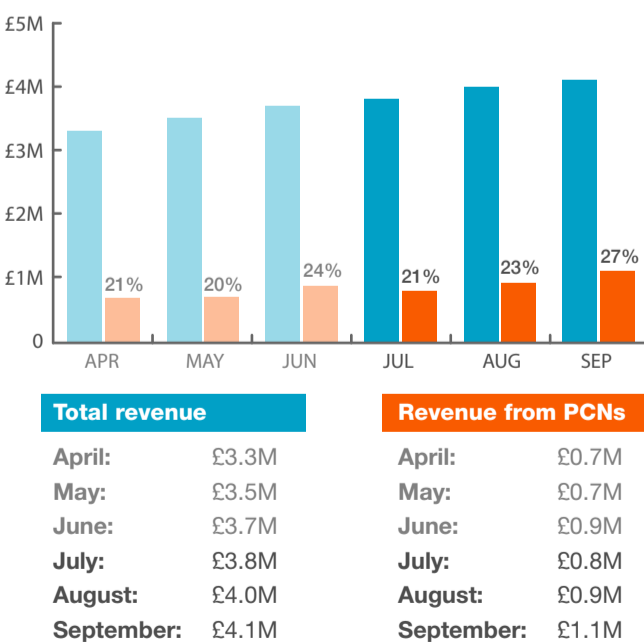


## Total journeys and Penalty Charge Notices (PCNs)

### Over 97% of customers paid their toll/charge on time

Total journeys (2021)		PCNs issued (2021)	
April:	1.72M	April:	42k
May:	1.85M	May:	35k
June:	1.91M	June:	52k
July:	1.94M	July:	52k
August:	1.99M	August:	56k
September:	1.97M	September:	62k

## Revenue (total and percentage from PCNs)



This dashboard shows you how many vehicles are using the Mersey Gateway and Silver Jubilee Bridges, the number of penalty charge notices (PCNs) issued, payments made on time, payment methods, average daily traffic, total revenue received from tolls/charges, and what percentage of this comes from PCNs.

It provides a quick and easy way to view key statistics about the bridges and tolls/charges.