Mersey Gateway and Silver Jubilee Bridge statistics

OCTOBER TO DECEMBER 2023

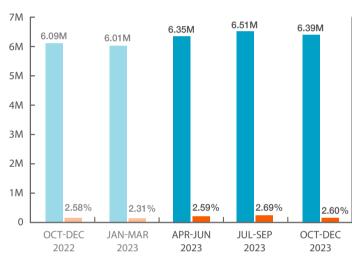
DURING OCTOBER TO DECEMBER 2023:

- SILVER JUBILEE BRIDGE HITS 1 MILLION JOURNEY MILESTONE with over 1.01 million journeys made between October-December 2023
- 2023 MARKS THE BUSIEST FOURTH QUARTER SINCE THE MERSEY GATEWAY OPENED over 6.39 million journeys were made over the River Mersey in Halton in this quarter
- OCTOBER 2023 WAS THE BUSIEST MONTH EVER FOR JOURNEYS with over 2.2 million crossings made in this month
- MORE PEOPLE ARE CHOOSING TO CROSS USING THE SILVER JUBILEE BRIDGE which accounts for over 15% of journeys made across the River Mersey in Halton
- OVER 92% OF CUSTOMERS STILL CHOOSING DIGITAL PAYMENT METHODS almost 140,000 payments were made using the merseyflow Quick-Pay App in October 2023, the highest monthly figure recorded since the app launched

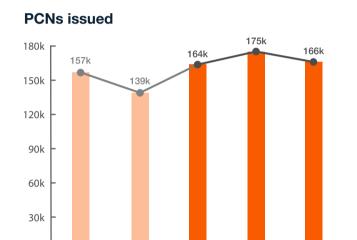
All revenue, either from tolls/charges or PCNs, contributes towards payment for the Mersey Gateway Bridge. It is not retained by the council or any of its contractors.

Crossings remain consistent

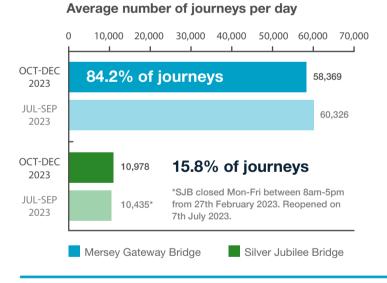
Total journeys and number of PCNs issued



PCNs remain static alongside journey levels



Bridge usage from October - December 2023



Payment methods October - December 2023

APR-JUN

2023

JAN-MAR

2023

OCT-DEC

2022

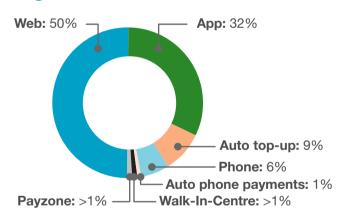
OCT-DEC

2023

JUL-SEP

2023

Over 92% of payments made via digital or automated channels



Total journeys and Penalty Charge Notices (PCNs)

Over 97% of customers paid their toll/charge on time

Total journeys (2023)		PC (20
July:	2.17M	July
August:	2.19M	Aug
September:	2.15M	Sept
October:	2.22M	Octo
November:	2.18M	Nove
December:	1.99M	Dec

PCNs issued (2023)		
July:	59k	

August: 59k
September: 57k
October: 63k
November: 60k
December: 43k

Revenue (total and percentage from PCNs)

